

Appendix 2: Amendments Recommended by Cabinet

No	Reference	Proposed Amendment	Management Commentary
1	Page 4	The paragraphs in 'The background' section could be rearranged. Suggest moving the third paragraph to the start. The second paragraph (which becomes the third one) does not need to be so detailed.	Cabinet did not accept
2	Page 6	Under the 'Medium Term Financial Plan' section "accountant speak" needs to be avoided to make the numbers referred to easier for non-accountants to understand.	This section has been amended, no further action required.
3	Page 7, Page 16	Under Service Delivery & Continuous Improvement it would be better not to refer to the 'right price' as this gives the wrong message.	Cabinet recommended this to be delegated to the relevant officer to change. This would entail a change to the theme subtext.
4	Page 8, Aim 1.1	Amend 1.1 to read: "We will take action to reduce our own emissions and attract funding to support our journey towards net zero. This includes further work to lower the carbon footprint from our homes, vehicles, leisure services and land in our management. We will seek support for the adoption and implementation of our Climate Action Plan."	Cabinet accepted.
5	Page 8, Aim 1.2	Amend commitment from: "Support the district's climate resilience and net zero carbon aspirations" to "Support the District's response to the climate emergency"	Cabinet accepted.
6	Page 8, Aim 1.2	Amend 1.2 to read: "We will continue to work with and support the implementation of the Devon Carbon Plan and look beyond our borders to exchange experience and find innovative ways of lowering emissions, generate renewable energy	Cabinet accepted.

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		and increase sustainable travel options. We will provide leadership and support for communities to build resilience and adaptive capacity. We will work with community groups to share best practice, encourage learning and respond to the climate emergency together through partnership working.”	
7	Page 8, Aim 1.3	Under the Planning, Environment & Sustainability theme mention should be made that the District Council is a ‘considerate’ Planning Authority.	Cabinet accepted to incorporated under Aim 1.3
8	Page 8, Aim 1.4	Amend 1.4 to read: “We will develop and implement our biodiversity duty action plan across all Council services. Through the planning system we will encourage developers to exceed the minimum 10% biodiversity net gain, working with local communities where possible, in order to bring real enhancement to nature and landscapes across the district.”	Cabinet accepted.
9	Page 8, Aim 1.5	Amend final sentence to read: “We recognise the importance of the natural and built environment and will work to protect our cultural heritage.”	Cabinet accepted.
10	Page 8, Aim 1.5	Clarify 1.5 in terms of the Council pursuing flytipping in the public realm and not on private land.	Cabinet accepted to adjust the wording to “through fly tipping or littering <i>on public land</i> .”
11	Page 9	Electric car charger points: delete “across MDDC car parks”. This keeps options open to install at other sites.	Cabinet accepted to adjust to read: “Electric car charger points installed across MDDC sites”.
12	Page 9	On planning enforcement and the introduction of a revised local plan, it was raised that sufficient resources will be required to staff and deliver the new plan.	The relevant resource implications will need to be considered by the appropriate Council meetings when the Plan is considered.
13	Page 9	Add a performance indicator against 1.4 related to Planning application conditions which support biodiversity improvements	Cabinet accepted more time was required to develop such an indicator. It was recommended that this was considered as part of work on the Council’s Biodiversity Action Plan.
14	Page 10	Introduce wording to show that the Council will engage with others, not just support. Having a commitment to both engage and provide feedback on the outcome.	Cabinet accepted this should be part of business as usual for the council and how it works with its stakeholders, and

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			support the town and parish clerks with an annual survey at the annual meeting of clerks.
15	Page 10, Aim 2.4	This Aim does not have an associated performance measure.	Cabinet accepted the aim was related to supporting or communities through the Cost of Living Crisis. As such it is difficult to set a strategic measure against this. A narrative update will be provided in the Annual Performance report.
16	Page 11	Concern at the decrease of the performance target related to complaints resolved within target timescales to 85%.	Cabinet accepted the target proposed is pragmatic and the minimum the council will be aiming to achieve. There are revised and more challenging timescales for responding to complaints, and as such the proportion of complaints resolved within target timescales is likely to decrease. Vote Carried Note: *Cllr J Buczkowski voted against.
17	Page 12, Aim 3.3	Introduce performance measures related to housing maintenance	Cabinet accepted by their nature, housing maintenance measures are operational. They will continue to be reported through Homes PDG.
18	Page 13	Addition of a performance indicator on Number of People on the Housing List	Cabinet accepted this PI is not completely within the Council's gift to control, however it was related to an outcome the Council wishes to achieve. It was recommended that this measure was included, monitoring the Band A-C Devon Home Choice applicants. It could be included under Aim 3.1. No performance target should be set given our limited control.
19	Page 13	Query whether a target of 70% is ambitious enough for the tenant satisfaction measures.	Cabinet accepted the tenant satisfaction measures are a new set of national performance metrics. Council performance for completing repairs is in the top quartile, and national benchmark data was awaited. Achieving a minimum 70% satisfaction rating would represent a high achieving service.
20	Page 15	Events supported in our town centres: Need to consider how this target (6 p.a.) is broken down across our towns.	Cabinet accepted events delivered would in part be guided by grant funding opportunities and where officers can lend support to enable town centre events. Recommend that

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			the target is not broken down, but that a list of events supported would be provided as part of the annual report.
21	Page 15	Consider a performance indicator related to Aim 4.6 relating to the work of the Car Parking Working Group	Cabinet accepted this was considered in an early draft of the Corporate Plan, however recommended indicator was too operational in nature. Recommend narrative reporting on the working group as part of annual report.
22	Page 15, Aim 4.6	Include reference to maximising the revenue generation opportunities of our car parks	Cabinet did not accept
23	Page 15	Consider an outcome focused performance indicator relating to the number of jobs in the District	Cabinet did not accept
24	Page 15	List the current number of jobs in Mid Devon and how many businesses those jobs supported set against how many the Council would like to help the District achieve in the next 4 years. This could then be measured.	Cabinet did not accept
25	Page 15	Upgrading Junction 27 of the M5 was not mentioned under section 4.5 in the relevant table, should it be?	Cabinet accepted to include upgrading junction in 4.5 on page 14.
26	Page 16, Aim 5.5	Change the term satisfied to something more aspirational: "whilst ensuring our leisure users are satisfied."	Cabinet accepted satisfaction is an appropriate term for gauging the pleasure/ contentment of service users.
27	Page 17	Query whether a target of 70% for overall council approval rating is ambitious enough.	Cabinet accepted historic data now shown in the table showing overall approval rating, as measured through the Residents Survey, was 41% in 2023/24 and 49% in 2022/23. Within this context a target of 70% was ambitious.
28	Page 17	It was highlighted that there is no performance metric for digital transformation (Objective 5.5).	Cabinet accepted details of digital transformation activities will be captured in the annual performance report.
29	Page 17	Suggestion that the proposed leisure measure could be "Average cost of the service per leisure member".	Cabinet accepted "average cost of the service per leisure per usage visit."
30	Page 13		Cabinet proposed to provide support to those experiencing homelessness reported to Homes PDG.